Desktop Refresh

Your trusted partner to upgrade your infrastructure without business disruption

Over time many organisations find that the desktop infrastructure they manage becomes very complex. Several factors contribute to this. Varying eras of machine from multiple manufacturers cause difficulty.

The Challenge

As more time passes the availability of spare parts can be "patchy" and older configurations have a tendency to have less acceptable performance as the complexity and size of operating systems and applications inevitably grow.

For the support community within a business, this inevitably leads to difficulties and user satisfaction can deteriorate as older machines become less reliable and performance declines. Productivity can drop as the frustration of un-reliable or unsuitable devices increases.

The act of refreshing this key series of assets can also bring some complexity. The logistics of identifying the most appropriate solutions and then deploying a number of systems, sometimes in multiple locations or geographies brings with it a number of challenges.

From a corporate risk perspective, the efficient and auditable management of the devices is critical as the machines that are being de-commissioned will often bear either commercially sensitive information, or may bear data that could potentially compromise compliance, be it GDPR, PCI or Sarbanes Oxley as a few examples.

Additionally, these devices could bear information such as IP addresses and login credentials that could, in the wrong hands could provide gateway information for cyber-attacks.

Finally, the disposal of these assets has both legal implications and corporate social responsibility implications as the product is finally retired.

The Solution

Bell has a service that reduces risk and complexity throughout this process, using a concierge-based service Bell can ensure that the right device reaches the right person at the right time.

That one of a number of basic "builds" are provided and throughout the whole process the assets involved are always tracked in an auditable manner throughout the whole process ensuring a successful and compliant program is executed.

We operate a secure asset disposal service which is fully compliant with waste directives, GDPR and other legal regulations. In addition to disposal our IT recycling and remarketing services help companies achieve the highest returns on their redundant hardware. Allowing them to offset the cost of their desktop refresh.

Let Bell ensure the success of your desktop refresh, let us guide you through the acquisition, deployment and retirement phases of the program and provide peace of mind that risk and cost are reduced throughout.

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